

Operating instructions

Adora TS WP

Tumble dryer

Thank you for choosing to buy one of our products. Your appliance is made to high standards and is easy to use. Nevertheless, please take the time to read these operating instructions in order to familiarize yourself with the appliance and get the best use out of it.

Please follow the safety precautions.

Modifications

Text, diagrams and data correspond to the technical standard of the appliance at the time these operating instructions went to press. The right to make technical modifications for the purpose of the further development of the appliance is reserved.

Validity

The product family (model number) corresponds to the first alphanumeric on the identification plate. These operating instructions apply to:

Model	Type	Product range
Adora TS WP	WT-ATSWP	12002

Variations depending on the model are noted in the text.

Contents

1	Safety precautions	5
1.1	Symbols used.....	5
1.2	General safety precautions.....	6
1.3	Appliance-specific safety precautions.....	7
1.4	Instructions for use.....	8
2	Disposal	11
3	Using for the first time	12
3.1	Note.....	12
3.2	Function description.....	12
3.3	Selecting language for the function test.....	13
3.4	Starting the function test.....	13
3.5	Selecting language for the display.....	15
3.6	Where is the identification plate?.....	15
4	Appliance description	16
4.1	Appliance overview.....	16
4.2	Appliance construction.....	17
4.3	Operating and display elements.....	18
5	Programme overview	20
5.1	Programme sequence for the automatic programmes.....	20
5.2	Automatic programmes.....	21
5.3	Fabric types.....	22
5.4	Additional functions.....	24
6	User settings	25
6.1	Adjusting user settings.....	25
6.2	Language.....	27
6.3	Childproof lock.....	28
6.4	Level of dryness.....	29
6.5	Brightness.....	30
6.6	ReversePlus.....	31
6.7	Restoring factory settings.....	32
7	Drying	33
7.1	Preparing the appliance.....	33
7.2	Loading the appliance.....	33
7.3	Selecting a programme.....	34
7.4	Changing selection.....	37
7.5	Interrupting a programme.....	38

7.6	Aborting a programme before time.....	38
7.7	Programme selection with childproof lock activated	39
7.8	End of programme	41
8	Care and maintenance	42
8.1	Cleaning intervals.....	42
8.2	Error message A9, Clean filter and mats.....	43
8.3	Build-up of fluff.....	43
8.4	Cleaning the door filter.....	44
8.5	Basic cleaning of the door filter including mat.....	44
8.6	Cleaning the front mat.....	46
8.7	Moisture sensor.....	47
9	Trouble-shooting	48
9.1	What to do if	48
10	Drying tips	54
10.1	Fabric care symbols.....	54
10.2	General tips.....	54
10.3	Energy-saving tips.....	55
11	Spare parts	56
12	Technical data	57
12.1	Product fiche.....	58
12.2	Consumption values.....	59
12.3	Note for testing institutes.....	61
12.4	Automatic energy-saving stand-by.....	61
13	Index	62
14	Notes	65
15	Service & Support	67

1 Safety precautions

1.1 Symbols used



Denotes important safety precautions.

Failure to observe said precautions can result in injury or in damage to the appliance or fittings!



Information and precautions that should be observed.



Information on disposal



Information about the operating instructions

- ▶ Indicates step-by-step instructions.
 - Describes how the appliance reacts to the steps taken.
- Indicates a list.

1.2 General safety precautions



- Read the operating instructions before using the appliance for the first time!



- This appliance can be used by children aged 8 and above and by persons with reduced physical, sensory or mental capabilities, or lack of experience and/or knowledge, provided they are supervised or have been instructed on the safe use of the appliance and have understood the hazards involved. Children shall not play with the appliance. Cleaning and user maintenance shall not be undertaken by children without supervision.
- If an appliance is not equipped with a mains cable and a plug or other means for disconnecting from the mains with a contact opening on each pole complying with the conditions of overvoltage category III for full isolation, an isolating device must be incorporated into the permanently installed electrical installation in accordance with the installation regulations.
- If the mains cable of this appliance is damaged, it must be replaced by the manufacturer or its Customer Services or a similarly qualified person in order to avoid hazard.

1.3 Appliance-specific safety precautions



- Children under 3 years of age must be kept away from the appliance unless they are constantly supervised.
- The appliance has a maximum dry load capacity of 7 kg.
- This appliance is only suitable for drying textiles which have been washed in water.
- The appliance is only to be used with the recommended vaporizing medium. The use of other substances may give rise to a toxic or fire risk.
- The appliance has hot surfaces to evaporate active components. These surfaces should not be touched during use.
- The tumble dryer may not be used if industrial chemicals were used for cleaning.
- Clean the fluff filters regularly.
- Do not allow fluff to build up around the tumble dryer.
- Do not dry unwashed items in the tumble dryer.
- Textiles that have been cleaned, treated or soaked with flammable chemicals, detergents or solvents (such as white spirit, alcohol, stain remover, oil, turpentine, acetone, paint, wax, etc.) are a fire and explosion hazard! Wash materials containing such substances first by hand with water or allow the solvent to evaporate completely.
- Items such as foam rubber (latex foam), shower caps, water-proof textiles, rubber backed articles and clothes or pillows fitted with foam rubber pads should not be dried in the tumble dryer.
- Do not use a fabric conditioner or other fabric care solutions in the wash. Otherwise pay attention to the manufacturer's instructions.

- Remove objects such as lighters and matches and the like.
- Never stop a tumble dryer before the end of the drying cycle unless all items are quickly removed and spread out so that the heat is dissipated.
- If the appliance is installed on a carpeted floor ensure that any ventilation openings on the base of the appliance are not obstructed.
- If the appliance is installed in a housing, the ventilation openings are to be kept free of obstruction.
- Exhaust air must not be discharged into a flue which is used for exhausting fumes from appliances burning gas or other fuels.
- Do not install the appliance behind a door that locks, a sliding door or a door with a hinge that lies opposite the hinge of the appliance.

1.4 Instructions for use

Before using for the first time

- The appliance must be installed and connected to the electricity supply in accordance with the separate installation instructions. Have a qualified fitter/ electrician carry out the necessary work.
- Ensure access to the place of disconnection (e.g. socket outlet, wall switch, fuse) and the water tap.

Correct use

- The appliance is only suitable for drying home textiles. It is designed for use in the home and for the above-mentioned purpose only. No liability is assumed for any damage caused by improper or incorrect use.

1 Safety precautions

- Any repairs, modifications or manipulations to the appliance, especially any electrically live parts, may only be carried out by the manufacturer, its Customer Services or a similarly qualified person. Repairs if carried out incorrectly could cause serious injury or damage to the appliance and fittings as well as affect the functioning of the appliance. If the appliance is not working properly or in case of a repair order, follow the instructions given in the 'Repair service' section. If necessary, please contact our Customer Services.
- Use original spare parts only.
- Before closing the appliance door and starting a programme, ensure that there are no foreign objects or pets in the drum.

Note on use

- If the appliance is not operating properly, disconnect it from the power supply immediately.
- To protect your washing, follow the fabric care symbols and the hints and advice in the 'Drying tips' section.
- Do not use a fabric conditioner or other fabric care solutions in the wash. Otherwise pay attention to the manufacturer's instructions.
- Do not operate the appliance without a door filter or with a damaged door filter. Fluff can destroy the appliance!

Caution: Burns hazard!

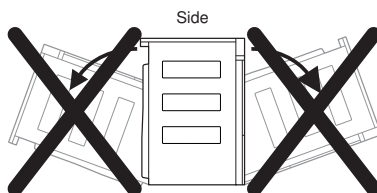
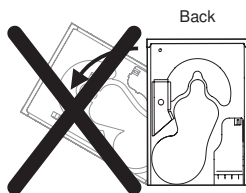
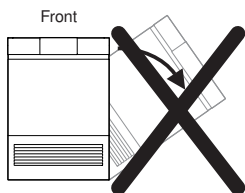
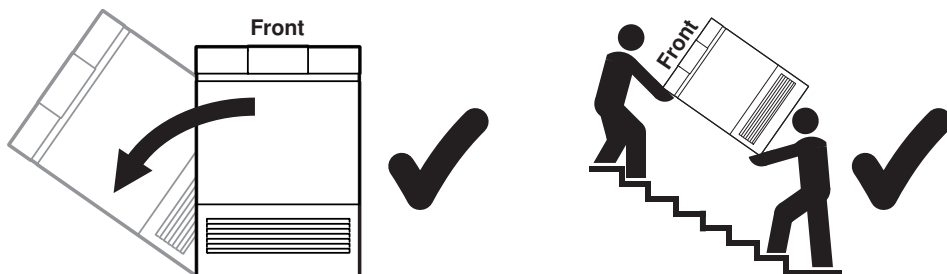
- Do not dry fabrics that contain traces of hair spray, hair gel, nail varnish remover or other similar substances. Danger of gas build-up!

Caution: Risk to life!

- Packaging material, e.g. plastic film and polystyrene, can be dangerous for children. Danger of suffocation! Keep packaging material away from children.

How to avoid damaging the appliance

- Transport the appliance in an upright position only! Transporting it in any other position will result in damage to the appliance! When carried carefully without being shaken, the appliance may be tilted a maximum of 90° to the left (viewed from the front).



- Close the appliance door carefully.
- When cleaning the appliance make sure no water gets inside it. Use a moderately damp cloth. Do not spray the outside or the inside of the appliance with water. If water gets inside the appliance, it will cause damage.

2 Disposal

Packaging

- All packaging materials (cardboard, plastic film (PE) and polystyrene (EPS)) are marked and should, if possible, be collected for recycling and disposed of in an environmentally friendly way.

Disconnection

- Disconnect the appliance from the mains. With a fixed appliance, this is to be carried out by a qualified electrician!


Safety

- Disable the appliance to prevent accidents caused by improper use, especially through children playing.
- Pull the plug out of the mains socket or have the appliance disconnected from the mains by an electrician. Then cut the mains cable off flush with the appliance.
- Remove or disable the lock on the appliance door.

Disposal

- The old appliance should not be discarded as worthless rubbish. If disposed of correctly, the raw materials can be recovered for recycling.



- The  symbol on the identification plate warns that the appliance may not be disposed of in normal household waste.
- The appliance must be disposed of in accordance with local regulations on waste disposal. For more information on the handling, disposal and recycling of the product, please contact the local authorities, the local recycling facilities for household waste or the retailer from whom you purchased the appliance.

Note on heat pump

This appliance is CFC-free (the cold circuit contains R134a).

3 Using for the first time

3.1 Note



The appliance can only be operated **after standing in the normal operating position for about 2 hours.**

The appliance must be installed and connected to the electricity supply in accordance with the separate installation instructions. Have a qualified fitter/electrician carry out the necessary work.

3.2 Function description



The function test must not be confused with the definitive initial use. See installation instructions: TL WP J12001 or TS WP/TSL WP J12002.

When the appliance is connected to the power supply for the first time, it is possible to select a function test. The purpose of the function test is to check the installation. It takes about 3 minutes. The function test can be selected immediately after installation. The heat pump is not started during the function test. Before the definitive initial start-up of the appliance, it must stand in the normal operating position for around 2 hours, otherwise the heat pump could become damaged.



The function test cannot be aborted by interrupting the power supply. Once the function test has been run or aborted, it can no longer be selected and the appliance enters the normal selection mode.

3.3 Selecting language for the function test



- ▶ Connect the appliance to the mains and wait for the following to appear in the display:

German	
↓ fr/it/rm/...	OK ↓

Press «OK» to confirm language selection:

- ▶ Press the  button.

Changing the language:

- ▶ Press the  button repeatedly until the required language appears in the display, e.g.:
- ▶ Press the  button.
 - The setting is accepted and in the display appears:

English	
↓ it/rm/en...	OK ↓

Start function test?	
NO: ↓	YES: ↓

3.4 Starting the function test

- ▶ Press the  button.

Function test	0h03
---------------	------


The function test can be interrupted in two ways:

1. Open the appliance door.
 - In the display appears:
 - After closing the appliance door, in the display appears:

Pause function test	
Close appliance door	

Continue function test?	
NO: ↓	YES: ↓

or:

2. Press the  button.
 - In the display appears:

Continue function test?	
NO: ↓	YES: ↓

Continuing the function test «continue»:

3 Using for the first time

▶ Press the  button.

- The remaining duration of the function test appears in the display, e.g.:

Function test 0h01


Aborting the function test «abort»:

▶ Press the  button.

- The function test is aborted and in the display appears:
 - The display goes out automatically after 15 seconds or after taking the following action:

Function test aborted

End of function test:

- Once the function test is completed, the following appears in the display:
 - The display goes out automatically after 30 minutes or after the following action:
- ▶ Open the appliance door or press the  button.



Function test complete

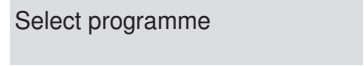
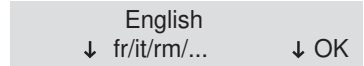


Before the appliance is ready to operate, the user language must be selected once – see «Selecting language for the display».

3.5 Selecting language for the display

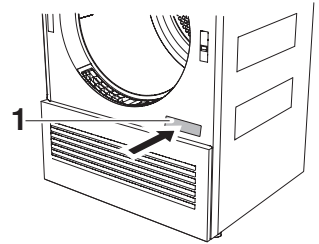
On initial use, the language must be selected once. It can be changed at any time under 'User settings'.

- ▶ Press the  button repeatedly until the desired language appears in the display, e.g.:
- ▶ Press the  button to confirm the language selection.
 - The setting is accepted.



3.6 Where is the identification plate?

- 1 Identification plate with serial number (FN)



Note down the serial number (FN) of your appliance on the back page of these operating instructions.

4 Appliance description

4.1 Appliance overview

The appliance operates with a closed air circuit. Moisture is extracted from the air with the help of a heat pump and then the air is reheated. Recovering heat in this way sharply reduces energy consumption.

Thanks to the heat pump, the appliance dries at lower temperatures.

All the programmes are therefore gentler on your laundry. The condensate water collected is discharged through an outlet at the rear into the drainage system.

As a general rule, rooms containing a heat pump dryer must be ventilated as these produce some humidity. If the room is kept closed, it should be aired occasionally (either by opening the door to the room or a window) between several consecutive drying programmes.

- Load capacity: 7 kg dry washing
- 5 automatic programmes
- Timed drying
- Programmes for various fabrics:
 - Airing
 - Silks
 - Crease guard
 - Shirts
 - Outdoor garments
 - Denim
 - Baby garments
 - Thin/thick down filling
 - Towelling
 - Basket programme*

* The basket can be ordered as an accessory.

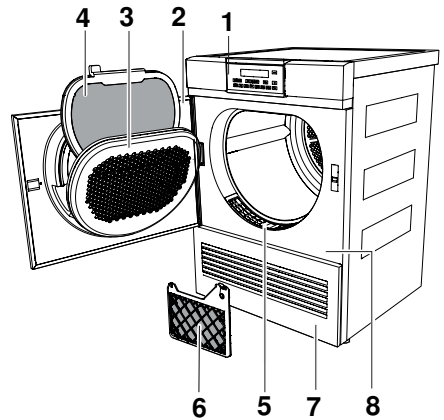
- Additional functions:
 - Easy care
 - ReversePlus
 - Delayed start
- Crease guard at end of programme
- Plain text display
- Language selection
- Childproof lock
- Electric door opener
- Automatic energy-saving stand-by

4.2 Appliance construction

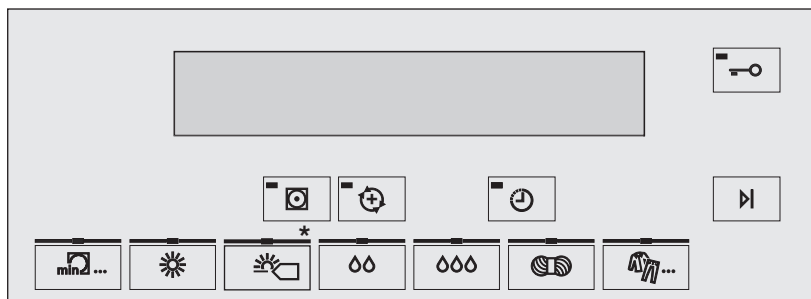


The appliance door can be set to open to the left or to the right. Our Customer Services can make the necessary adjustments to the appliance.

- 1 Operating and display elements
(pivoting operating panel)
- 2 Appliance door
- 3 Cover for door filter
- 4 Door filter with mat
- 5 Front grille
- 6 Front mat
- 7 Ventilation grille
- 8 Identification plate / serial number
(FN)



4.3 Operating and display elements










* Depending on the serial number (FN)

Display (plain text display)

Various information appears in the display during the programme selection and the programme sequence:

- Programme name with duration
- Moisture level with duration remaining
- Additional functions
- Delayed start
- User settings
- Hints and trouble-shooting

Automatic programmes

	Extra dry		Iron dry		Woollens
	Normal dry*		Damp		Fabric types
	Normal dry / standard programme*				

Additional programme

	Timed drying
--	--------------

Additional functions



Easy care



End of programme



ReversePlus



Door opener



Delayed start

Indicator lights

The buttons for the automatic programmes, the additional programme and the additional functions are equipped with an indicator light.



Indicator light flashes

Programme or function can be selected.



Indicator light is illuminated

Programme or function is active.



Indicator light is dark

Programme or function is switched off.

5 Programme overview

5.1 Programme sequence for the automatic programmes

The drying programme has 3 phases:

Drying

The washing is tumble dried until it reaches the set level of dryness. The drying programme is monitored by a moisture sensor. As soon as the required level of dryness is reached, the «Cooling down/Airing» phase starts.

Cooling down/Airing

The washing is cooled down to a temperature at which the risk of creasing is minimized.

This phase lasts between 1–10 minutes. Afterwards the washing can be unloaded.

«Crease guard» starts if the appliance is not unloaded.

Crease guard

The dried washing is moved at frequent intervals to prevent creasing.

If the additional «Ultra care» function has been selected, «Crease guard» runs 90 minutes; with all other programmes it runs 30 minutes. «Crease guard» can be stopped at any time by opening the appliance door or by pressing the  button.

5.2 Automatic programmes



To select the right programme, follow the fabric care symbols on the labels of the wash items, e.g. .



Extra dry

1–7 kg

For thick, multi-layered fabrics and mixed loads.

Not suitable for knitted or woven articles such as T-shirts and underwear as they could shrink.



Normal dry / standard programme*

1–7 kg

or*

For similar items of washing (e.g. t-shirts or underwear). The most efficient programme for drying normal wet cotton laundry.



* Depending on the serial number (FN)



Iron dry

1–7 kg

For items that are to be ironed.



Damp

1–7 kg

For items that are to be pressed in a mangle (e.g. table linen).



Timed drying

1–7 kg

For drying off textiles. Also for drying suitable sleeping bags and quilts, and any individual items of washing.




Woollens

1 kg

For woollen fabrics labelled as washable. Gentle drying through a gentle drum action and a low temperature (approx. 45° C).

5.3 Fabric types



Use the  button to select one of the following fabric types.

Airing

1–1.5 kg

For refreshing or airing little-worn garments.

Silks

1–1.5 kg

For drying silk fabrics. Follow the fabric care labels as silk tends to crease easily. Low temperature for gentle drying.

Crease guard

1 kg

Creases that come from spinning are reduced (e.g. shirts, blouses). The laundry is ready for ironing.

Shirts

1–7 items

Fabrics are gently dried to «cupboard dry».

Outdoor garments

1–3 kg

Leisure- and sportswear (sympatex, goretex, ...) are dried gently.

Denim

1–4 kg

Denim fabrics are dried to «cupboard dry». Follow the fabric care labels as denim material can shrink.

Baby garments

1–7 kg

Baby garments are gently dried to «cupboard dry». The washing is dried hygienically through an extended drying phase.

Thin down filling

1–2 kg

For light-weight down textiles (e.g. thin duvets and jackets).

Optimum wash load: 1 item

Thick down filling

1–2 kg

For bulky down textiles (e.g. pillows, jackets and thick duvets).

If recommended, tennis balls can be used for fluffing up the down during drying.

Optimum wash load: 1 item

Towelling

1–3 kg

For drying thick towels and terry towelling.

Basket programme

For drying clean canvas shoes/trainers and small items such as gloves, hats and soft toys in the basket*.

* The basket can be ordered as an accessory.



Always use the basket with the basket programme. This programme is not suitable for leather or synthetic leather shoes.

5.4 Additional functions



Easy care

Gentle drying for mixed fabrics (e.g. shirts, pullovers and T-shirts).
The level of dryness is reduced.

Optimum wash load: 1–2.5 kg



ReversePlus

By additionally reversing the direction of spin of the drum against the main direction, the washing dries more evenly and is less likely to get tangled.



Delayed start

Take advantage of cheap-rate electricity (setting range of up to 24 hours).




During shut-off periods – determined by the local electricity supplier – the delayed start time is extended by the length of time the electricity is shut off. This is not shown in the display.

6 User settings

6.1 Adjusting user settings

Providing no programme is running and no error message is displayed, the user settings can be changed with the appliance door open or closed. The procedure is generally the same for all settings.

Changing user settings

- ▶ Hold the  button depressed for 5 seconds.
- ▶ Press the  button repeatedly until the required setting appears in the display, e.g.:
- ▶ To change, press the  button.
 - The setting is taken over automatically and must not be confirmed.

User settings
FN XXXXX XXXXXX

Childproof lock	OFF
-----------------	-----

Childproof lock	ON
-----------------	----

Exiting user settings

- ▶ Press the  button repeatedly until the display goes out.

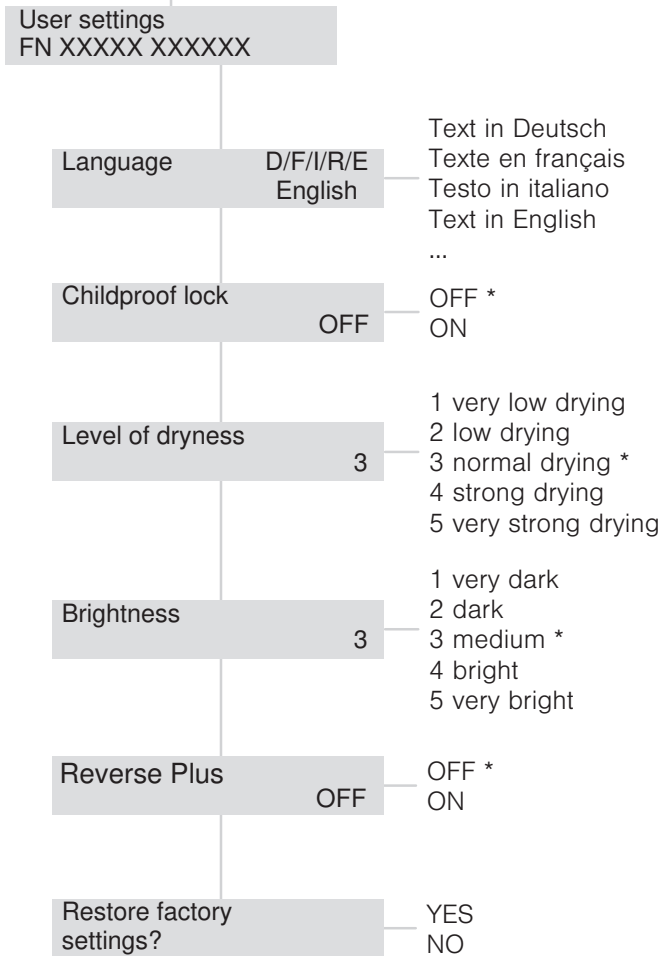


If no button is pressed within the next 20 seconds, user settings is exited and the display goes out.

Possible user settings

The following diagram gives an overview of the possible user settings.

- ▶ Hold the  button depressed for 5 seconds







* Factory setting

6.2 Language

On initial use, the language in the display is selected under «Selecting language for the display». It can be changed at any time, as described in this section.

Changing the language

- ▶ Hold the  button depressed for 5 seconds.
- ▶ Press the  button repeatedly until the current language appears in the display, e.g.:
- ▶ Press the  button repeatedly until the required setting appears in the display, e.g.:
 - The setting is taken over automatically and must not be confirmed.
- ▶ Press the  button repeatedly until the display goes out.

User settings
FN XXXXX XXXXXX





Language	D/F//R/E
	English

Language	D/F//R/E
	English

6.3 Childproof lock

The childproof lock is to prevent children accidentally starting or stopping a programme. When the childproof lock is on, a programme can only be started by pressing two buttons simultaneously.

Switching the childproof lock on/off

- ▶ Hold the  button depressed for 5 seconds.
- ▶ Press the  button repeatedly until the current setting appears in the display, e.g.:
- ▶ Press the  button.
 - The setting is taken over automatically and must not be confirmed.
- ▶ Press the  button repeatedly until the display goes out.

User settings	FN XXXXX XXXXXX
Childproof lock	OFF
Childproof lock	ON





6.4 Level of dryness

The appliance is designed to provide the most energy-efficient drying. The moisture sensor continually monitors the level of dryness of the washing. If the washing is not being dried sufficiently – or being overdried – the level of dryness can be reset.



Changing the level of dryness alters the level of dryness setting of all the programmes. Care should be taken when increasing the level of dryness as overdrying can weaken fabrics.

Changing the level of dryness

- ▶ Hold the  button depressed for 5 seconds.
- ▶ Press the  button repeatedly until the current level of dryness appears in the display, e.g.:
- ▶ Press the  button repeatedly until the required setting appears in the display, e.g.:
- ▶ Press the  button repeatedly until the display goes out.

User settings FN XXXXXX XXXXXX

Level of dryness	3
------------------	---

Level of dryness	5
------------------	---





Levels of dryness

- 1 Very low drying
- 2 Low drying
- 3 Normal drying (factory setting)
- 4 Strong drying
- 5 Very strong drying

6.5 Brightness

This function can be used to change the contrast between the text and the background of the display.

Changing the brightness of the display

- ▶ Hold the  button depressed for 5 seconds.
- ▶ Press the  button repeatedly until the current brightness level appears in the display, e.g.:
- ▶ Press the  button repeatedly until the required setting appears in the display, e.g.:
- ▶ Press the  button repeatedly until the display goes out.

User settings
FN XXXXX XXXXXX

Brightness 3

Brightness 5





Levels of brightness

- 1 Very dark
- 2 Dark
- 3 Medium (factory setting)
- 4 Bright
- 5 Very bright

6.6 ReversePlus


By additionally reversing the direction of spin of the drum against the main direction, the washing dries more evenly and is less likely to get tangled. Particularly suitable for drying larger items, e.g. bedding.

Switching ReversePlus on/off

- ▶ Hold the  button pressed for 5 seconds.
- ▶ Press the  button repeatedly until the current setting appears in the display, e.g.:
- ▶ Press the  button.
 - The setting is taken over automatically and must not be confirmed.
- ▶ Press the  button repeatedly until the display goes out.




User settings	FN XXXXX XXXXXX
ReversePlus	OFF
ReversePlus	ON





The ReversePlus function is set to either on or off in the user settings. The additional function can be selected or deselected for the currently selected programme by pressing the  button. The user setting remains unchanged.

6.7 Restoring factory settings

The factory settings can be restored.

- ▶ Hold the  button pressed for 5 seconds.
- ▶ Press the  button repeatedly until in the display appears:
- ▶ Press the  button.

Restoring factory settings:

- «YES»: ▶ Press the  button.
- «NO»: ▶ Press the  button.

User settings
FN XXXXX XXXXXX

Factory setting
restore?

Factory settings
YES: ↓ NO: ↓

Factory settings
restored!

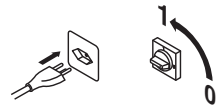
7 Drying

7.1 Preparing the appliance



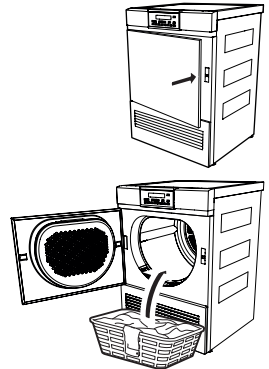
After the appliance is transported or re-sited, it must be left to stand in the normal operating position for around 2 hours. Failure to do this can result in damage to the appliance.

- ▶ Plug the appliance in at the mains or turn the wall switch on.



7.2 Loading the appliance

- ▶ Open the appliance door (press at the edge of door in the area marked by dots) or press the button.
- ▶ Loosely load wet washing items one by one into the appliance.
 - See 'Programme overview' for maximum load capacity.
 - Ideally, fill the drum 1/2 full.
 - Large blankets, in particular, need plenty of room to tumble.
- ▶ Close the appliance door (pushing firmly to).



When closing the appliance door, check that no items of washing are trapped.

- In the display appears:

Select programme

The indicator lights for the programme buttons flash.

If no programme selection is made within 20 seconds, all the displays go out. However, it is still possible to make a programme selection.

7.3 Selecting a programme

«Press and go»

An automatic programme can be selected with the press of a single button. All the necessary settings for the programme are provided automatically. Additional functions can be selected or deselected by pressing the corresponding button.

If no other button is pressed within the next 20 seconds, the programme selected starts automatically.



Use the 'Programme overview' to determine which programme is the most suitable for your washing.

Duration remaining indicator

During programme selection, the expected duration of a programme is shown. This corresponds to a load containing similar wash items with a defined weight.

Load determination occurs after the programme start:

- In the display appears:

Determining load	1h35
------------------	------

- The letter «h» flashes: the expected duration remaining is calculated and then displayed.



Depending on fabric type, the actual running time may differ from the duration shown. The duration remaining shown – especially towards the end of the programme – can freeze for several minutes. During this period, the letter «h» flashes and the duration remaining is recalculated.

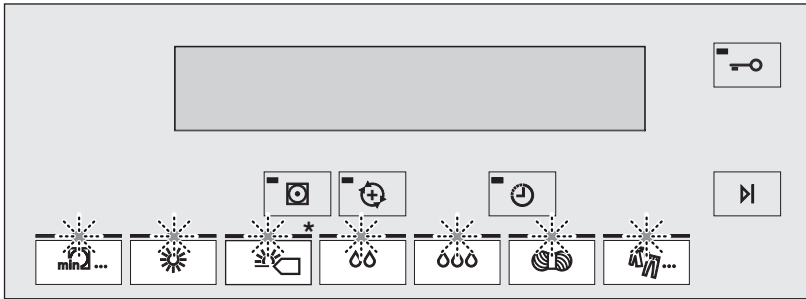
- The letter «h» flashes again and in the display appears:

Calculating time remaining	0h15
----------------------------	------

- This alternates with the level of dryness achieved.
- The time remaining is recalculated and then displayed.

Selecting an automatic programme

- ▶ Close the appliance door.
 - The indicator lights for the programme buttons and the additional programme flash.



* Depending on the serial number (FN)

- ▶ Press desired programme button.
 - The indicator light for the programme selected illuminates.
 - The programme selected and the likely duration (hours/minutes) appears.
 - The indicator lights for the additional functions that may be selected flash for 20 seconds.

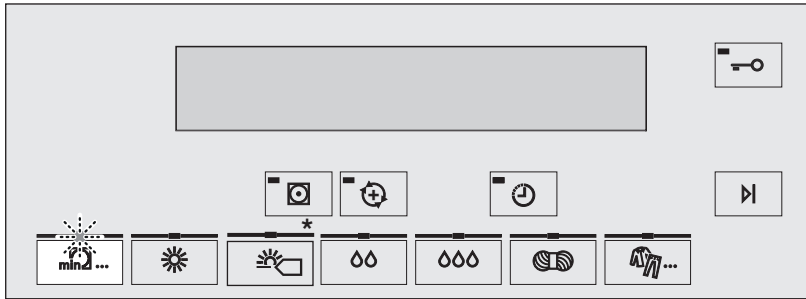


A new programme can be selected during this time. All additional functions selected are cleared and must be reselected.


If no other button is pressed within the next 20 seconds, the programme selected starts automatically.

Selecting timed drying

- ▶ Close the appliance door.
 - The indicator lights for the programme buttons and the additional programme flash.



* Depending on the serial number (FN)

- ▶ Press the  button.
- ▶ Press repeatedly to select the desired duration, i.e. 10, 20, 30, 40, 50, 60, 90 or 120 minutes.
 - The duration selected appears in the display.
 - The indicator lights for the additional functions that may be selected flash for 20 seconds.



The duration selected always includes a 10-minute «Cool down/Air-ing» phase.

Selecting additional functions

- ▶ While the indicator lights flash, press one of the buttons.

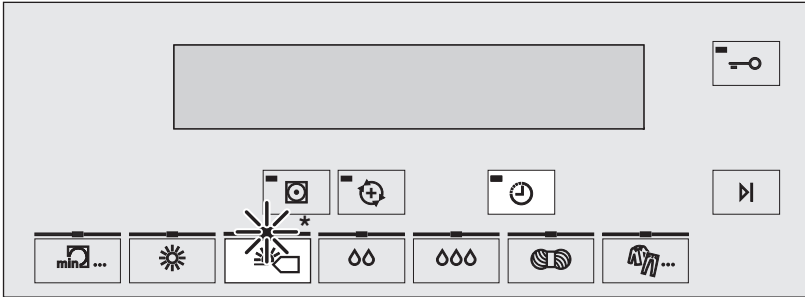


Easy care




ReversePlus

Selecting a delayed start




* Depending on the serial number (FN)

- ▶ Immediately after programme selection, hold the  button depressed or press repeatedly until the required delayed start duration (max. 24 hours) appears in the display.
 - The display goes dark.
 - When the set duration is up, the programme selected starts automatically.



Washing can be added at any time.

The time remaining to the delayed start can be shortened in hourly steps to zero by repeatedly pressing the  button.

7.4 Changing selection

During programme selection

- ▶ Press a programme button again.
 - All selected settings are cleared.



Once a programme has started, it is no longer possible to change it. The programme must be aborted.

7.5 Interrupting a programme

A running programme can be interrupted at any time to add or remove an item of washing before time.



After the appliance door is closed, the heat pump waits 5 minutes before starting again and the programme duration is correspondingly lengthened.

- ▶ Open the appliance door.
 - The indicator light for the programme selected illuminates.
 - The programme name and time remaining or delayed start period flash in the display.
- ▶ Close the appliance door (pushing firmly to).
 - The indicator light for the programme selected flashes.
- ▶ Press the flashing programme button.
 - The programme continues.

7.6 Aborting a programme before time

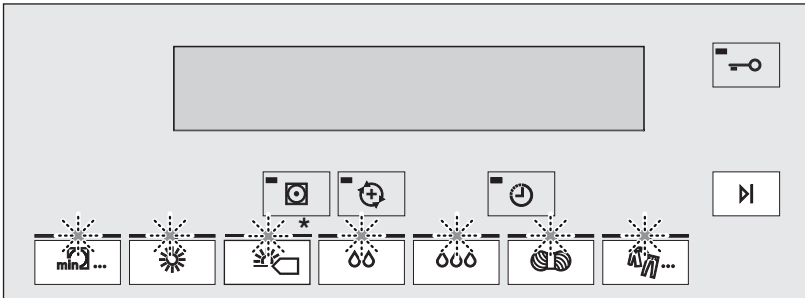
- ▶ Press the  button.
 - The programme is aborted and all settings are cleared.

7.7 Programme selection with childproof lock activated


How to switch the childproof lock on/off is described in 'User settings'.

- ▶ Close the appliance door.
 - In the display appears:
 - The indicator lights for the programme buttons flash.

Childproof lock




* Depending on the serial number (FN)

- ▶ Hold the desired programme button depressed and at the same time press the  button.
 - The indicator lights for the additional functions flash.




The appliance can now be operated without regard to the childproof lock until the programme starts.

Interrupting a programme through opening the appliance door


- ▶ Open the appliance door.
 - The programme running is interrupted.
- ▶ Close the appliance door.
- ▶ Hold the active programme button – the indicator light flashes – depressed and at the same time press the  button.
 - The programme is resumed.

Aborting a programme through opening the appliance door

- ▶ Open the appliance door.
 - The programme running is interrupted.
- ▶ Hold the active programme button – the indicator light flashes – depressed and at the same time press the  button.
 - The programme is aborted.

Aborting a programme through button selection

With the appliance door closed, carry out the following step:

- ▶ Hold the active programme button – the indicator light illuminates – depressed and at the same time press the  button.
 - The programme is aborted.

7.8 End of programme


- In the display appears:

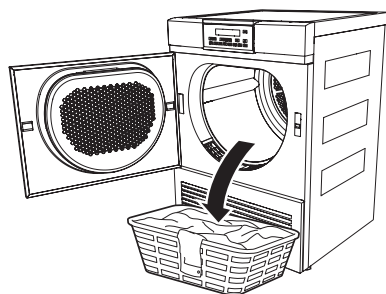
End of programme
Clean door filter

- The indicator light for the programme that has finished illuminates and the  button flashes.

«Crease guard» starts if the appliance is not unloaded straightaway. When it has finished, all displays go out.

Unloading the washing

- ▶ Open the appliance door or press the  button.
 - All displays go out.
- ▶ Unload the washing.
- ▶ Clean the door filter.
- ▶ Close the appliance door.



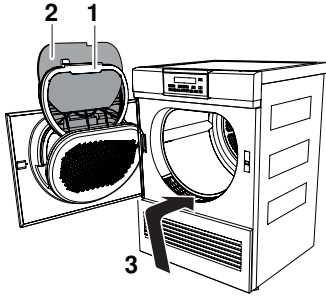
If the appliance door is opened during the «Cool down» phase, the programme is aborted and all displays go out.

At the end of the wash day

- ▶ Clean the door filter.
- ▶ Close the appliance door.

8 Care and maintenance

8.1 Cleaning intervals



Pos.	Appliance part	Cleaning interval	Clean
1	Door filter	Each time after the drying programme	Remove any fluff.
		Whenever there is a heavier build-up of deposits	Using an abrasive liquid cleaning agent and a sponge, rinse with water and allow to drip dry; use cleaning vinegar to soften hard water.
2	Door mat	As required *	Remove any fluff/wash at 40 °C.
3	Front mat	Annually	Check front mat and air duct and clean as required
	Exterior of appliance	Occasionally	Clean with a damp cloth and wipe dry.

* A coating of fluff can build up more or less quickly depending on the type of wash and the size of load.



Do not clean the door mat with a vacuum cleaner.

This could damage the door mat.

8.2 Error message A9, Clean filter and mats

A9 Clean filter and mats



A thick coating of fluff results in a reduced process air flow, which can impair the drying process and trigger the «A9 Clean filter and mats» error message.

Check and, if necessary, clean the following parts in the appliance:

- Door filter
- Door mat
- Front mat



If the error message still appears after cleaning the filter and mats, remove the front mat and clean carefully using a vacuum cleaner. See section 8.6 on 'Cleaning the front mat'.

8.3 Build-up of fluff

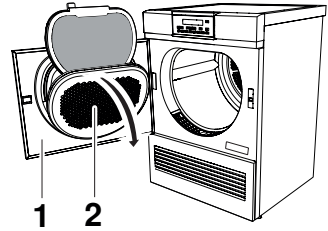
Fluff is made up of fine textile fibres that largely come from the manufacturing process, from wear and tear during use and from items being washed. Fluff is not caused by excessive strain on the washing in the appliance. Even when washing is hung out to dry on a washing line, fluff is shed when the washing is shaken out or ironed.

Fluff sticks to washing when it is wet. The fluff is released during tumble drying and gets trapped in the door filter. Fluff therefore builds up in the filter – sometimes more, sometimes less depending on the type of washing.

8.4 Cleaning the door filter

Each time after tumble drying

- ▶ Open the appliance door **1**.
- ▶ Open the cover for door filter **2**.
- ▶ Remove any fluff.
- ▶ Close the cover for door filter **2** again.



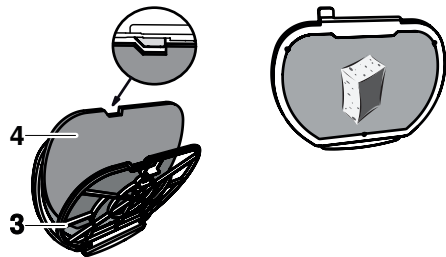
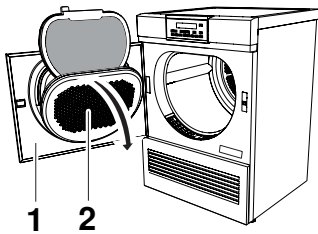
The appliance will not start without the door filter in place.

8.5 Basic cleaning of the door filter including mat



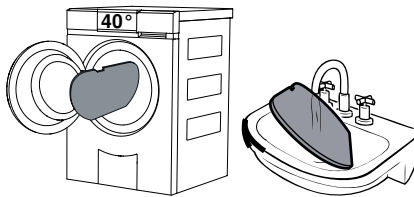
Do not clean the door mat **4** with a vacuum cleaner.
This could damage the door mat.

If required



8 Care and maintenance

- ▶ Open the appliance door **1**.
- ▶ Open the cover for the door filter **2**.
- ▶ Take out the door filter **3**, open and remove the filter mat **4**.
- ▶ Hold the door filter **3** up to the light to detect deposits. Wash the door filter **3** to clean off heavier deposits.
 - Clean with an abrasive liquid cleaning agent (immerse if necessary) and a sponge; use cleaning vinegar with hard water.
 - Clean the filter mat under running water and squeeze out the water.
 - Wash on a 40 °C wash programme to clean off heavier deposits.
- ▶ Put back the filter mat **4** correctly.
- ▶ Put back the door filter **3**. Ensure it is positioned correctly.



The appliance will not start without the door filter in place.

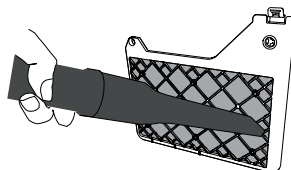
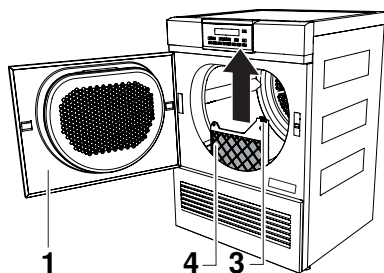
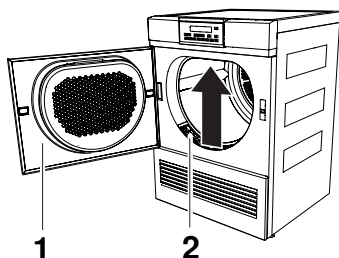
8.6 Cleaning the front mat



If the «A9 Clean filter and mats» error message still appears after the filter and the mats have been cleaned, clean the front filter mat in front of the heat pump very carefully using a vacuum cleaner.

Clean the front mat if necessary

- ▶ Open the appliance door **1**.
- ▶ Remove the front grille **2**.
- ▶ Press the lug **3** down slightly to release and remove the front mat **4**.
- ▶ Clean the front mat **4** carefully using a vacuum cleaner with the crevice tool attachment.
- ▶ Check the air duct in front of the front mat **4** and clean it with a vacuum cleaner or moist cloth if required.
- ▶ Put back the front mat **4** and engage. Ensure it is positioned correctly.
- ▶ Put back the front grille **2**.



The appliance will not start without the front mat being correctly in place.

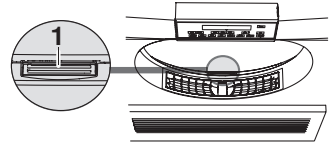
8.7 Moisture sensor

The moisture sensor **1** detects the level of moisture remaining in the washing. If the moisture sensor is dirty, it may produce false readings.

The moisture sensor **1** must be cleaned if the following appears in the display:

- ▶ Open the appliance door.
- ▶ Remove any fluff or foreign objects on the moisture sensor **1**. If necessary, clean with a damp cloth and then wipe dry.

A3 Clean moisture sensor



9 Trouble-shooting

This section lists faults that can be solved simply by following the instructions given. If another fault is displayed or the fault cannot be remedied, please call Customer Services.




Before calling Customer Services, please note down the error message in full.

FXX / EXX See instructions
FN XXXXX XXXXX

9.1 What to do if ...


... in the display appears

A0 Check outlet

Possible cause	Solution
<ul style="list-style-type: none">• Drain hose is blocked, kinked or defective.• The pumping height of the drain hose is too high (<1.2 m).• The appliance is connected to a concealed double drain trap.	<ul style="list-style-type: none">▶ Check the part of the drain hose that is not housed in the appliance.▶ Resolve the problem.▶ Cancel the error message by pressing the  button.▶ Start the programme.▶ If the error appears again, note down the error message in full and the serial number (FN) and then turn off the power supply.▶ Call Customer Services.


... in the display appears

A3 Clean moisture sensor

Possible cause	Solution
<ul style="list-style-type: none"> • Moisture sensor is dirty or wet. 	<ul style="list-style-type: none"> ▶ Clean the moisture sensor and then wipe dry. ▶ Cancel the error message by pressing the  button. ▶ Start the programme. ▶ If the error appears again, note down the error message in full and the serial number (FN) and then turn off the power supply. ▶ Call Customer Services.


... in the display appears

A9 Clean filter and mats

Possible cause	Solution
<ul style="list-style-type: none"> • The following parts in the appliance could be blocked: <ul style="list-style-type: none"> – Door filter – Door mat – Front mat 	<ul style="list-style-type: none"> ▶ Check and, if necessary, clean the parts. ▶ Cancel the error message by pressing the  button. ▶ Start the programme. ▶ If the error appears again, note down the error message in full and the serial number (FN) and then turn off the power supply. ▶ Call Customer Services.


... in the display appears

FXX / EXX See instructions
 FN XXXXX XXXXXX

Possible cause	Solution
<ul style="list-style-type: none"> • Various situations can lead to a «F message». 	<ul style="list-style-type: none"> ▶ Cancel the error message by pressing the  button. ▶ Turn the power supply off for about 1 minute and then turn it back on again. ▶ Next select a programme. ▶ If the error appears again, note down the error message in full and the serial number (FN) and then turn off the power supply. ▶ Call Customer Services.

... in the display appears

U1 / E42 See instructions
 FN XXXXX XXXXXX

Possible cause	Solution
<ul style="list-style-type: none"> • Overvoltage 	<ul style="list-style-type: none"> ▶ Cancel the error message by pressing the  button. ▶ Turn the power supply off for about 1 minute and then turn it back on again. ▶ Next select a programme. <p>If the error appears again:</p> <ul style="list-style-type: none"> ▶ Switch the power supply off. ▶ Have an electrician check the house installation. <p>If the error appears again:</p> <ul style="list-style-type: none"> ▶ Note down the error message in full and the serial number (FN) and then disconnect the power supply. ▶ Call Customer Services.

... in the display appears

Insert door filter
Close appliance door


Possible cause	Solution
<ul style="list-style-type: none"> • Door filter is missing. 	Insert door filter and ensure it is positioned correctly.
<ul style="list-style-type: none"> • The appliance door is open. 	Close the appliance door.

... in the display appears

Insert front mat

Possible cause	Solution
<ul style="list-style-type: none"> • Front mat is not in place or is not in place correctly. 	Put the front mat in correctly.






... it is not possible to select a new programme after closing the appliance door

Possible cause	Solution
<ul style="list-style-type: none"> • A programme was interrupted. 	Press the  button. Select a new programme.

... the appliance does not start

Possible cause	Solution
<ul style="list-style-type: none"> • The appliance door is open. 	▶ Close the appliance door.
<ul style="list-style-type: none"> • The door filter is missing. 	▶ Insert door filter and ensure it is positioned correctly.
<ul style="list-style-type: none"> • The front mat is missing. 	▶ Insert the front mat.
<ul style="list-style-type: none"> • Interruption in power supply. 	▶ Insert the plug into the mains socket. ▶ Turn the wall switch on. ▶ Check the fuse or circuit breaker.

... the washing is not dry enough

Possible cause	Solution
<ul style="list-style-type: none"> • Load contained mixed fabrics. 	<ul style="list-style-type: none"> ▶ Select a longer programme. ▶ Select the  programme. ▶ Change the level of dryness.
<ul style="list-style-type: none"> • Interruption in power supply. 	<ul style="list-style-type: none"> ▶ Insert the plug into the mains socket. ▶ Turn the wall switch on. ▶ Check the fuse or circuit breaker.
<ul style="list-style-type: none"> • The moisture sensor is dirty. 	<ul style="list-style-type: none"> ▶ Clean the moisture sensor.
<ul style="list-style-type: none"> • The «demo mode» is switched on. 	<ul style="list-style-type: none"> ▶ Open the appliance door. ▶ Hold the  and  buttons depressed. ▶ Simultaneously press the  button. <ul style="list-style-type: none"> – In the plain text display appears: <div style="background-color: #cccccc; padding: 5px; display: inline-block;">Demo mode</div> <div style="margin-left: 100px;">ON</div> ▶ Press the  button. <ul style="list-style-type: none"> – In the plain text display appears: <div style="background-color: #cccccc; padding: 5px; display: inline-block;">Demo mode</div> <div style="margin-left: 100px;">OFF</div>

... the programme takes significantly longer than indicated in the display

Possible cause	Solution
<ul style="list-style-type: none"> • The following parts in the appliance could be blocked: <ul style="list-style-type: none"> – Door filter – Door mat – Front mat 	<ul style="list-style-type: none"> ▶ Check and, if necessary, clean the parts.
<ul style="list-style-type: none"> • Very wet washing. 	<ul style="list-style-type: none"> ▶ Spin washing at higher speed.
<ul style="list-style-type: none"> • The ambient temperature is too high. 	<ul style="list-style-type: none"> ▶ Improve the ventilation of the room.

... the washing is charged with static electricity

Possible cause	Solution
<ul style="list-style-type: none"> • Wash items that are made of man-made fibres. 	<ul style="list-style-type: none"> ▶ Static charge is a normal characteristic of man-made fibres and nothing to do with the appliance.

... the duration remaining indicator remains frozen for a longer period

Possible cause	Solution
<ul style="list-style-type: none"> • Not yet reached level of dryness required. 	<ul style="list-style-type: none"> ▶ This is not a malfunction. No action is necessary. Once the level of dryness required is reached, the duration remaining indicator will run automatically again.
<ul style="list-style-type: none"> • Wash load very mixed (especially with coarser textiles). 	<ul style="list-style-type: none"> ▶ This is not a malfunction. No action is necessary. The duration remaining indicator will run automatically in a while.
<ul style="list-style-type: none"> • Build-up of fluff in the filters 	<ul style="list-style-type: none"> ▶ Clean the filters.

10 Drying tips

10.1 Fabric care symbols

To select the right drying programme, follow the fabric care symbols on garment labels.



Tumble dry, medium heat








Tumble dry, low heat



Do not tumble dry

10.2 General tips

- For the wash you are recommended not to use fabric conditioners or other fabric care solutions. Tumble drying automatically leaves fabrics soft and fluffy to the touch.
- The use of fabric conditioner in the wash can lead over time to the formation of a thin, barely visible film in the drum and on the moisture sensors. This can cause a malfunction resulting in the washing not being dried to the level of dryness required.
- Use tumble dryer sheets sparingly.
- Protect items of washing from getting damaged.
 - Fasten duvet and pillow cases, hook and eye fasteners and zips.
 - Fasten cloth belts and apron ties.
- Put only a few items of washing in the drum when drying fabrics that crease easily.
- For bulky items (e.g. sleeping bags, duvets, etc.) which fill the drum over half full, follow the fabric care symbols on the labels of the items carefully.
- Woollen and silk fabrics often carry the «Do not tumble dry» label.
 - For woollen and silk fabrics, follow the fabric care symbols on garment labels.
 - Select the relevant programme by pressing the  or  button.

- For easy-care fabrics (e.g. shirts and cotton-mix fabrics), select the additional  easy care function and put only a few items in the drum.
- Knitted and woven items (e.g. T-shirts) tend to shrink. Select the additional  easy care function.
- Items of clothing with metal fasteners (e.g. overalls) should be tumble dried using the additional  timed drying programme. The metal fasteners could cause the washing to be overdried in an automatic programme.

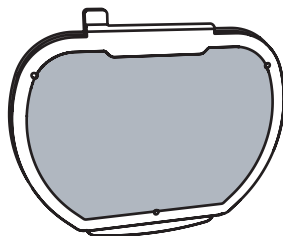
10.3 Energy-saving tips

- Well-spun washing requires a shorter drying time, saving energy.
 - Spin washing well before tumble drying. Tumble drying largely removes creases that come from spinning in the washing machine.
- Dirty fluff filters and filter mats reduce the air flow rate when drying and result in longer drying times and higher energy consumption.
 - Fluff filters and filter mats must be cleaned regularly in accordance with the operating instructions.
- Always fill the drum to the maximum load capacity of the relevant programme.
- Small, light items of washing dry faster; different materials can have different drying durations.
 - Sort items according to type and size to avoid over-drying of individual items.

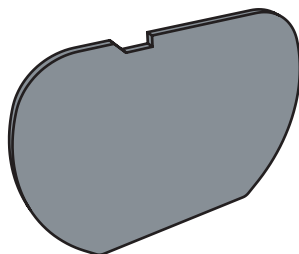
11 Spare parts

Please give model number and exact description when ordering parts.

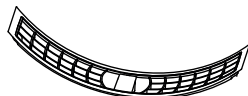
mesh door filter



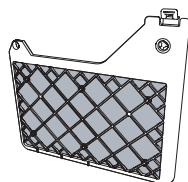
Door mat



Front grille



Front mat



12 Technical data

Dimensions

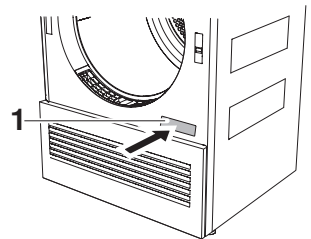
Height:	85 cm
Width:	59.5 cm
Depth:	61 cm
Weight:	65 kg
Pumping height of pump:	1.2 m
Dry load capacity:	7 kg

Ambient conditions


Permissible room temperature when appliance is in operation: 5 °C to 35 °C

Electrical connection

- ▶ See identification plate **1**



12.1 Product fiche

In accordance with EU Regulation No. 392/2012		
Brand	-	V-ZUG Ltd
The model identifier corresponds to the first alphanumeric characters on the identification plate.	-	12002
Rated capacity for cotton laundry at full load	kg	7
Type of appliance	-	Condenser tumble dryer
Energy efficiency class	-	A++
Energy consumption of x kWh per year ¹⁾	kWh per year	184.0
Type of tumble dryer	-	Automatic tumble dryer
Energy consumption of standard cotton programme at full load	kWh	1.50
Energy consumption of standard cotton programme at partial load	kWh	0.88
Power consumption of the off mode	W	0.00
Power consumption of the left-on mode	W	2.50
Duration of the left-on mode	Mins.	30
Standard cotton programme ²⁾		Normal dry
Weighted programme time ³⁾	Mins.	96
Programme time for the standard cotton programme at full load	Mins.	124
Programme time for the standard cotton programme at partial load	Mins.	76
Condensation efficiency class ⁴⁾	-	A
Condensation efficiency of the standard cotton programme at full load	%	95
Condensation efficiency of the standard cotton programme at partial load	%	95

12 Technical data

Weighted condensation efficiency ⁵⁾	%	95
Sound power level	dB	65

1) Energy consumption x kWh per year, based on 160 drying cycles of the standard cotton programme at full and partial load, and the consumption of the low-power modes. Actual energy consumption per cycle will depend on how the appliance is used.

2) The standard cotton programme to which the information in the label and the fiche relates. This programme is suitable for drying normal wet cotton laundry and is the most efficient programme in terms of energy consumption for cotton laundry.

3) The weighted programme time for the standard cotton programme at full and partial load.

4) Condensation efficiency class on a scale from G (least efficient) to A (most efficient).

5) The weighted condensation efficiency of the standard cotton programme at full and partial load.

12.2 Consumption values

The stated values for the programme duration and energy apply for the maximum stated capacity with a wash spun at around 1200 rpm (corresponds to a residual moisture of around 60%). A higher spinning speed or a smaller load reduce them by around 20–30 %.

Automatic programmes



Programme	Load capacity kg	Residual moisture %	Programme duration hrs./mins.	Energy kWh
Extra dry	1–7	–4 to –1	2h30	1.80
Normal dry*	1–7	–1 to 2	2h04	1.50
Iron dry	1–7	8 to 16	1h30	1.05
Damp	1–7	20 to 30	1h15	0.85
Woollens	1	0 to 5	1h05	0.75
Timed drying	1–7		0h10 to 2h00	

* Most energy-efficient programme for drying normal wet cotton laundry.





Fabric types

Programme	Load capacity kg	Residual moisture %	Programme duration hrs./mins.	Energy kWh
Airing	1–1.5	–	0h10	0.02
Silks	1–1.5	0 to 2	0h45	0.50
Crease guard	1	–	0h20	0.10
Shirts	1–7 items	0 to 2	0h40	0.30
Outdoor garments	1–3	0 to 2	0h50	0.55
Denim	1–4	–1 to 2	1h45	1.20
Baby garments	1–7	–1 to 1	2h55	2.00
Thin down filling	1–2	–1 to 1	1h55	1.20
Thick down filling	1–2	–1 to 1	2h35	1.85
Towelling	1–3	–1 to 1	1h40	1.20
Basket programme	–	–	0h30 to 3h00	–

12.3 Note for testing institutes

- ▶ The declaration data can be determined correctly only after a run-in phase of 5 complete drying programmes with washing (automatic programme: normal dry /).
- ▶ Wash the door filter each time after completing a drying programme.
- ▶ The moisture sensor of the appliance is calibrated based on average water hardness levels. To adjust the water conductivity value of the appliance according to the norm (75 mS/cm), the level of dryness must be set to «1» in the user settings.

Set to the standard programme according to EN 61121:

- Cotton laundry, normal dry, 7 kg load capacity
- ▶ Press the  button.
- Cotton laundry, iron dry, 7 kg load capacity
- ▶ Press the  button.
- Easy-care fabric, normal dry, 2.5 kg load capacity
- ▶ Press the  button and then the  button.

12.4 Automatic energy-saving stand-by

The appliance is equipped with automatic energy-saving stand-by to avoid consuming energy unnecessarily.

All displays go out within minutes of a programme finishing. The cooling fan continues to run for about another 30 minutes after the programme has finished (left-on mode).

Then the appliance automatically changes over to the stand-by mode. Energy consumption is reduced to an absolute minimum. The safety functions, however, remain activated.

13 Index

A	
Additional functions	19, 36
Additional programme	
Timed drying	18
Airing	20
Ambient conditions	57
Appliance	
Preparing	33
Appliance construction	17
Appliance description	16
Automatic energy-saving stand-by	61
Automatic programmes	18, 21
Selecting	35
B	
Basic cleaning	
Door filter including mat	44
Brightness	
Changing	30
Levels	30
C	
Care	42
Changing selection	37
Childproof lock	39
Switching on/off	28
Cleaning	
Moisture sensor	47
Cleaning intervals	42
Consumption data	
Automatic programmes	59
Fabric types	60
Cooling down	20
Crease guard	20
D	
Delayed start	24
Selecting	37
Dimensions	57
Disconnection	11
Display (plain text display)	18
Display elements	17
Disposal	11
Door filter	
Cleaning	44
Drying	20, 33
Duration remaining indicator	34
E	
Easy care	24
Electrical connection	57
End of the wash day	41
Energy-saving tips	55
Error messages	48
A9 Clean filter and mats	43
F	
Fabric care symbols	54
Fabric types	
Airing	22
Baby garments	23
Basket programme	23
Crease guard	22
Denim	22
Outdoor garments	22
Shirts	22
Silks	22
Thick down filling	23
Thin down filling	23
Towelling	23
Factory settings	
Restoring	32
Fluff	43
Front mat	
Cleaning	46
Function test	12
Aborting	14
Continuing	13
End	14
Language selection	13
Starting	13
I	
Instructions for use	8
L	
Language	
Changing	27
Selecting	15
Level of dryness	

13 Index

Changing	29
Levels	29
M	
Maintenance	42
Model no.....	2
N	
Note for testing institutes	61
Note on heat pump	11
Notes.....	65
O	
Operating elements.....	17
P	
Packaging	11
Power consumption	59
Preparing the appliance.....	33
Press and go.....	34
Product family.....	2
Programme	
Aborting	38
End	41
Interrupting	38
Overview	20
Selecting	34
Sequence	20
Programmes	
Aborting through button selection	
.....	40
Aborting through opening door.....	40
Interrupting through opening door	
.....	39
Q	
Queries	67
R	
ReversePlus.....	24
Switching on/off	31
Room temperature	57
S	
Safety	11
Safety precautions	
Appliance-specific	7
General.....	6
Serial number (FN).....	15
Service & Support	67
Service agreement	67
Softener	54
Spare parts	56
Symbols	5
T	
Technical data.....	57
Testing institutes: Note	61
Timed drying	
Selecting	36
Tips.....	54
Trouble-shooting	48
Tumble dryer sheets	54
Type.....	2
U	
User settings	
Changing	25
Exiting.....	25
V	
Validity.....	2
W	
Washing	
Loading	33
Unloading	41
What to do if...	
... A0 Check outlet appears in the display.....	48
... A3 appears in the display.....	49
... appliance does not start	51
... Insert door filter appears in the display.....	51
... Insert front mat appears in the display.....	51
... it is not possible to select a new programme after closing the appliance door.....	51
... the duration remaining indicator remains frozen for a longer period....	53

... the programme takes significantly longer than indicated.....	53
... the washing is charged with static electricity	53
...F.. See instructions appears in the display	50
...U1 See instructions appears in the display	50
What to do if...	
... appears in the A9 display.....	49
... the washing is not dry enough	52

14 Notes

15 Service & Support



The «Troubleshooting» section provides valuable information for dealing with minor operating faults. This saves you the time, effort and potential cost of having to call out a service technician.

Information on the V-ZUG warranty can be found at www.vzug.com →Service →Warranty information. Please read this information carefully.

Please register your V-ZUG appliance immediately:

- online via www.vzug.com→Service→Warranty registration, or
- using the enclosed registration card.

This will allow you to take advantage of the best possible support in the event of a fault in the appliance during the guarantee period. You will require the serial number (FN) and appliance designation to complete the registration process. This information can be found on the identification plate for your appliance.

My appliance information:

FN: _____ **Appliance:** _____

Always have this appliance information to hand when you contact V-ZUG. Thank you.

- ▶ Open the appliance door.
 - The identification plate is located bottom right.

Your repair order

Call the free service number 0800 850 850 to contact your nearest V-ZUG service centre. You can arrange an onsite visit by us by phone if you wish.

General queries, accessories and service agreement

V-ZUG will be happy to help you with any general administrative or technical queries, to accept your orders for accessories and spare parts and to inform you about our progressive service agreements. You can contact us by calling Tel. + 41 58 767 67 67 or by going to our website at vzug.com.

Quick instructions

Please first read the safety precautions in the operating instructions!

- ▶ Open the appliance door
- ▶ Check the filter in the door
- ▶ Load the appliance
- ▶ Close the appliance door
- ▶ Select programme
- ▶ Select any additional function, if required
- ▶ The appliance starts automatically after 20 seconds

When the programme has finished:

- ▶ Unload the dry washing when «End of programme» appears in the display
- ▶ Clean the door filter
- ▶ Close the appliance door

At the end of the wash day:

- ▶ Clean the door filter
- ▶ Close the appliance door



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